

## Deputy Customer Service and Revenue

### Introduction

Name and surname: nader bahrami

Position: Head of customer service and revenue support

Father's name: Abbas

Place of birth: Khorramabad

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Work address: Khorramabad - Bahman Square - Valiasr St. - North Shahid Shafipour

Boulevard - next to the Municipal Cooperation Organization

### Educational background

University name	Field of Study	degree of education
of Ministry the of Faculty Technical Isfahan - Energy	sewage and water-engineering Civil	degree Associate
University Azad Khorramabad	Construction-Construction	Masters

### work experience

Up to date	from	Service location	Position
1384	1380	Khorramabad	unit installation the for Responsible
1386	1384	State	plants treatment sewage in Expert
1388	1386	state	the of Council Islamic the of Chairman company
1397	1386	Delfan	city Delfan of Director
1399	1397	state	of up-follow and coordination for Responsi office s'CEO the
1402	1400	state	the of Council Islamic the of Chairman company
1401	1399	koohdasht	manager sewage and water Koohdasht
1402	1401	state	CEO to Advisor

### Experimental records and training course

course title	Row
Germany in networks and facilities sewerage of knowledge on workshop Training	1

Karaj Mehrshahr in course management Applied	2
Tehran ,Khaneh Imran of building the of supervision building on course Training	3
course training defense passive and Crisis	4

**Membership in committees or working groups**

Title of committee or working group	Row
committee plan classification job the of Member	1
committee disciplinary s'company the of Member	2
company the of committee housing the of Member	3
company the of committee defense operating-non the of Member	4
committee directors of board the of Member	5
committee crisis provincial the of Member	6
committee sports provincial the of Member	7
committee collection claims the of Member	8
city Delfan of committee technical of Member	9
Kohdasht and Delfan of Committee Protection Resources Water the of Member	10
Province Lorestan of Council Resolution Dispute Labor the of Member	11
Province Lorestan of Councils Labor Islamic of Board the of Chairman Vice	12
Organization System Engineering Province Lorestan of Membership	13
province Lorestan of engineers Basij of Membership	14
Province Lorestan of Company Abfa of Council Cultural the of Member	15
Province Lorestan of Department Labor the of Committee 22 Article the of Member	16
House s'Worker Province Lorestan the of Board Executive the of Membership	17

**Areas under supervision**

name	position	Internal	Phone
Mohammad Reza Malekzadeh	Director of the office of monitoring income and collection of claims	270	33225804-33
Mohammd Hossein Saki Norouzi	Director of Customer Service Office	270	33225804-33
Yaser Fathi	Director of Tariff Implementation and Execution Office		33225804-33

**Duties:**

1. Determining the goals, strategies and policies of the unit according to the approvals of the company's management and related regulations.
2. Reviewing and reviewing the operating systems of different units and creating appropriate feedback in order to optimize them and eliminate existing bottlenecks.
3. Review and review of operating systems in order to evaluate, control and follow up the programs of different units.
4. Cooperation in planning and supplying the required manpower of the unit under supervision.
5. Preparation and adjustment of operational plans of different units based on general approved management plans.
6. Monitoring and controlling the implementation of programs by different units in order to ensure their compliance with the objectives and programs set and follow up the causes of deviations from the relevant programs.
7. Provide methods and suggestions to increase the quality and quantity of products and services provided and reduce unit costs.
8. Supervise and control the preparation and development of required methods and instructions based on national and international standards.

9. Refer to operational units to control and evaluate how programs are implemented.
  10. Review and approve invoices and expenses incurred in different units.
  11. Control of optimal use and optimal use of financial, specialized resources and human resources in different units.
  12. Reviewing statistics and analyzing information and providing advisory opinions for the correct and logical use of the company's potential resources.
  13. Attending the meetings of the deputies in order to follow up and resolve the issues of the company and the unit under its supervision.
  14. Participate in specialized meetings and present reports, statistics, budget and planning within the framework of the company's activities.
  15. Reviewing and comparing the activities of the company and analyzing their economic effects and Prepare explanatory reports to describe the strengths and weaknesses of each and provide appropriate suggestions and plans.
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